



PROPERTY MANAGEMENT

Innovative Technology for the Hospitality Industry



Our vision was to create a solution that would be comfortable in a full-service hotel as well as a seaside resort. Our solution incorporates a full-featured property management system and . . .

- **Online booking engine**
- **Retail restaurant point-of-sales**
- **Sales and catering**
- **Spa and Activities scheduler**

All modules are within a single database and all integrated seamlessly.

FEATURES

Front Office

- ◆ Rapid guest check-in/out.
- ◆ “Soft” check-in for early arrival.
- ◆ Mobile device or kiosk check-in.
- ◆ Customizable menus for quick access.
- ◆ Integration to scanning devices.
- ◆ One-button night audit procedure.

User interface

- ◆ Multilingual options.
- ◆ Visual tool bar for system navigation.
- ◆ Multi-currency accounting options.
- ◆ Customized user-designated data fields in reservation and guest information databases.

Reservations

- ◆ Multiple options for individual or group block views.
- ◆ Integrated “commission-free” online booking engine.
- ◆ Allotments for travel agent bookings.
- ◆ Unlimited reservation history and changes.
- ◆ Graphical room chart layout view for ease in scheduling blocks.
- ◆ User-defined integrated yield management rate builder logic.

CONTACT INFO

Skyware Hospitality Solutions
5100 Buckeystown Pike Suite 250
Frederick, MD 21704
(877)759-9329 (SKY-WEB)



PROPERTY MANAGEMENT

BASIC INFORMATION		ACCOMMODATIONS	
Arrive: 2018 Oct 6, Sat	Quick Quote	Rate Plan: CORP	Building: MAIN
Depart: 2018 Oct 7, Sun	-OR- Nights: 1	Site Type: DLXDD	Sites: 1
Adults: 1	Youths: 0	Site #: 210 (-1/3)	Rack Order
Children: 0	Pets: 0	Package: Romance Package	Best Order
Company: Skyware Syst		Package: Romance Package	Show Rates Change Rates
GUEST INFORMATION			
Last Name: Palloni	First Name: Robert	Init:	Title:
Address: 5100 Buckeystown Pike Suite 250			
Postal Code: 21704	Country: United States	City: Frederick	State: MD
Home Phone: 18777599329	Ext:		
Work Phone:	Ext:		
Mobile Phone:			
E-Mail: Sales@skywaresystems.com			
Guest Type: CORP	Segment: OTHER	Origin: RGST	VIP:
Payment Method: CASH-PAYMENT	Authorize: 0.00	0.00 - Credit Available / 153.12 - Total Charges	
Enter Card Swipe:			Clear Swipe
Credit Card #:	CSC #:	(Visa / MasterCard / American Express -- More Info)	
CC Expiration: -Month- -Year-	Cardholder Name: Sara Stevenson		
Voice Authorization #:	Clear Credit Card Information	Authorize for Site and Tax ONLY	Credit Card Authorizations
Credit Card Token:	(no credit card needed if token exists)		
A/R Account #:			
Travel Agent: 68	IATA #: 05569502 American Express Travel R (AMERICAN EXPRESS TRAVEL R) C/o Aerospace Corporation; 2350 E. El Segundo Blvd, #10; El Segundo, CA 90245 ; US Wilson World		
Referred By: 117			
Key Words: Booking.com Resevation			
Comments:			
Image: Choose File	No file chosen		

The Skyware Hotel room booking screen can be easily entered by any hotel staff member **with minimal training**. A hotel's unique requirements can be easily accommodated with **configurable menu structure**.

FEATURES

Reporting

- ◆ Guest history and marketing module with customizable guest and document management and CRM.
- ◆ Accounts receivable module, statements, aging analyses, deposit management, travel agent module with check printing and reconciliation, in addition to credit card interface.
- ◆ Custom report generator/query builder creates criteria-driven reports based on SQL with graphics integration, as well as integration with Microsoft Office, Word and Excel.
- ◆ Many standards reports available in PDF for paperless storage and e-mail Microsoft Office™ Integration Complete integration with Microsoft Office™ with direct connection to Outlook, Word and Excel.

CONTACT INFO

Skyware Hospitality Solutions
5100 Buckeystown Pike Suite 250
Frederick, MD 21704
(877)759-9329 (SKY-WEB)