



Activities – Spa Management System

The Skyware Activities – Spa Management System is a flexible scheduling and billing application developed to make any club or spa operation more efficient and profitable. The system is designed to fully integrate with the Skyware Hotel System to utilize and manage every type and size of facility without limit. Spa & Activities Management, links guests' activity schedules, spa treatment program appointments, and other amenity requests all on the guest's record, forever, to boost service and guest satisfaction, and facilitate ongoing marketing campaigns.

The system is very easy to learn and use so staff can focus on your guests, to ensure they are receiving the personal services they expect, which is critical to any spa or club operation.

Benefits

- Seamless integration with Skyware Front Office - Spa or Activities reservations can be made online or at any workstation with internet access.
- Scheduling by treatment type, service provider, time or facility enables guests to customize personal sessions during their entire stay for a perfect experience.
- Spa treatments may be included in packages which are integrated in front office reservations to generate greater revenue and property utilization by guests.
- Activities & Spa Management provides full billing capability as well as a built-in point of sale system for more accurate charge capture and fewer posting errors.
- Staff service provider scheduling allows flexible breaks and lunches to be shown throughout the week allowing greater efficiency and service provider optimization.
- Email confirmations, itineraries, and other correspondence are included in Activities & Spa Management, allowing guest communication and schedules to be sent to guests directly from club spa terminal ensuring guests have timely pre-stay contact to improve guest expectations. Reservation Confirmations may be configured to reflect complete guest room and spa reservations.
- Integrated accounting: all charges and billing are included on the guest's front desk folio. Individual bills can be generated for day guests.
- Non-hotel guests are also able to be reserved online and billed through the Activities & Spa management system.

